

Residential Dining Services

MEAL SWIPE DISPUTE FORM

Guests are encouraged to monitor their transaction histories for both meal swipes, and RamCash transactions, which are available by logging in to <http://www.mealplans.colostate.edu> with an eName and ePassword. If a guest suspects that there are erroneous meal swipes on their transaction history, action must be taken by completing this form, and sending it via e-mail to rds@colostate.edu.

Disputes must be handled within 60 days of the transaction date. Please fill in as much of the below information as possible. Once finished, click the "save" button below to save this form to your smartphone/tablet/computer, and then e-mail it to the address above. We will get back to you regarding your form submission within 2 business days.

Name: _____

Today's date: _____ CSU ID number: _____

E-mail address: _____ Phone number: _____

Date and time of transaction: _____

Type of transaction (bonus meal, regular meal, etc.): _____

Location of transaction: _____

save